The 2018 Sustainable Destinations Top 100

Call for Nominations, v2.2

For the 4th time, the Sustainable Destinations Global Top 100 competition is organised by ten leading sustainable tourism organisations and networks. Our general aim is to highlight success stories, and to exchange good practices to make all destinations more sustainable, and better for local communities and travellers. A second aim is to help destinations to improve: destinations that register for the Top 100 will learn how to develop their tourism through local community involvement. It is in the destination’s interest to avoid ‘overtourism’ and local resistance. This is why we have chosen the following theme for this year’s competition:

“Tourism to benefit local communities”

Typical Top 100 destinations are dedicated to GREEN values:

- Genuine and authentic: supporting the celebration of local culture and tradition.
- Responsible: defending people against exploitation, human rights violation, and disruptive mass tourism (overtourism).
- Economically sustainable: involving the local business community and enhancing local community employment during and beyond the holiday season.
- Environment & climate friendly: combatting climate change and environmental degradation; ensuring public health and safety.

KEY DATES

<table>
<thead>
<tr>
<th>Date</th>
<th>Event Description</th>
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<tbody>
<tr>
<td>1 May 2018</td>
<td>Final day for ‘early bird’ nominations</td>
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<tr>
<td>01 Jul 2018</td>
<td>Notification of the first selected destinations</td>
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<tr>
<td>27 Sep 2018</td>
<td>Presentation of selected Award winners at Global Green Destinations Day in Nijmegen (NL)</td>
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<tr>
<td>15 Oct 2018</td>
<td>Final day for late nominations</td>
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<tr>
<td>15 Dec 2018</td>
<td>Publication of the 2018 Top 100</td>
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<td>06 Mar 2019</td>
<td>Top 100 Awards Event at ITB Berlin</td>
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**Competition - Aims**

By publishing an annual list and by sharing destination management good practices and success stories, the initiators wish to acknowledge initiatives making tourism destinations more sustainable, responsible and better from a visitor experience point of view. Selection of a destination in the Top 100 does not mean it is fully sustainable. It means that it has made good efforts, and is making progress.

**Benefits of participation**

In this fourth edition of the competition, all nominators will receive technical support and strategic guidance on the online Green Destinations platform: for some of the criteria that are used in the competition you will receive suggestions how quick progress can be made towards sustainability.

If you are selected, you can use the Top 100 logo in all your marketing (referring to the 2018 Top 100 webpages), and take advantage of a focused exchange of experience with other destination front-runners.

**Who can participate?**

Cities, towns, islands, and protected areas are eligible if a person, a team or an organisation is in charge of tourism destination management and sustainability. In exceptional cases, countries and regions may be eligible when their size is less than 50,000 sq km.

Accommodations, single buildings, attractions and theme parks are not eligible. Eco-lodges and privately owned protected areas are eligible if there is an effective stewardship for a considerable area that is otherwise not managed.

As a 1st-year applicant, registration is entirely free and open to all destinations. You will need to address at least 15 criteria from the Green Destinations Standard (in an online platform).

**NEW:** From the 2nd year onwards, it is highly recommended to actively participate in a destination support programme or training, and in events aimed at good practice exchange (e.g. Global Green Destinations Day). But at least you will need to show that you are making clear progress from year to year.

**NEW:** In a 2nd year application, you will need to address 30 criteria.

The 2017 Top 100 Winners can be seen in: [http://top100.greendestinations.org](http://top100.greendestinations.org).

**What criteria do we use for selection?**

The criteria that are used for selection are part of the Green Destinations Standard, a set of criteria that has been Recognised by the Global Sustainable Tourism Council (GSTC) as a basis for destination assessment and certification. The GSTC is a United Nations Endorsed organisation, and its standards have been adopted by conferences organised and sponsored by various United Nations organisations, and by the tourism industry.

Adherence to the Standard is assessed through:

1. Information provided by nominators how the destination adhere with the Standard, with special attention for 30 selected priority criteria (table).
2. Quantitative information on a number of quality and sustainability indicators which are relevant to the standard.
How to nominate a destination?

In case you are interested to nominate a destination, e-mail to: top100@greendestinations.org.
If the destination is considered eligible, you will receive a Registration form and a login on an online platform. If you have limited Internet access, you will receive a Nomination form (excel).
A nomination should at least consist of:

3. Information showing what the destination is doing to adhere with the priority criteria from the Standard (table); information re every additional criterion may improve your score.
4. Quantitative information on a number of quality and sustainability indicators.
5. Two independent references (names and contact information).
6. A brief destination description, a map, a sustainability pitch, and 5 copyright-free pictures.

Participation in the competition is free (no fee).
Nominations can be submitted by any person, destination, organisation or company.

The selection procedure

The organisers are looking for destinations that do not suffer from overtourism, and have measures in place to prevent this when necessary. The status of ‘certified destination’ is not a sufficient reason to be included in the Top 100.
All information to be received from nominators will be processed in the Green Destinations database, and will be available to the members of the International Jury and to a larger group of experts were involved in the assessment.

Selection for the 2018 Top 100 will be made on the basis of two assessments with equal weight:

1. Ratings on the basis of information provided on the indicators (database-generated).
2. Adherence with the criteria of the GSTC-Recognised Green Destinations Standard.

First priority be given to destinations that have been successfully assessed with the full GSTC-Recognised Green Destination Standard (100 criteria, 3rd party assessed).
Second priority be given to other nominated destinations, which will be evaluated on the basis of information provided by the nominators re: the indicators, and the priority criteria (table).
Nominations will be evaluated in an open and transparent assessment process supervised by a Top 100 International Jury, taking account of:

1. Accuracy of the information provided about the destinations.
2. Adherence with the Green Destinations Standard, or to the Priority criteria (see table);
3. Information provided by the International Jury members, and references.

Advantage of submitting early

The potential advantage of early-bird nomination (before 15 April) is that there is a chance to be included in the (ca 50-60) destinations that will already be selected for the 2018 Top 100 before Global Green Destinations Day 2018, which will then be announced at the GGDD event in Nijmegen (NL). This event will include a Top 100 ceremony allowing us to:

1. Announce the Award level (or certification) of QualityCoast and QualityTourism destinations;
2. Announce which of these have already been selected for the 2018 Top 100 (certified, Platinum, Gold and Silver have 1st priority in the Top 100);
3. Announce which of the destinations from the “free” nomination programme are already selected for the 2018 Top 100.
4. ... and for all of them, present the (Award and/or Top 100) certificates.

The final 2018 Top 100 will be announced in December in the media (an event is not yet foreseen). All 2018 Top 100 destinations will be encouraged to collect their 2018 Certificates at ITB Berlin on 6 March 2019, and they are all potential finalists to the 2019 Best of Top 100 Awards at ITB.

Warning for applicants from Europe

In order to ensure a truly Global Top 100, a maximum amount of selected destinations will be set for each continent. The Jury aims to decrease the % of European Top 100 destinations from 51% (in 2017) towards 40-45%. Hence, the Jury may be very restrictive in selecting “free” nominations from Europe because there are already many 1st priority destinations in Europe (successfully making the full Green Destinations assessment). The Jury expects destinations to do a full assessment if they have the capacity to do so (notably in EU, but also in Canada and US), whilst allowing destinations with limited capacities to focus on just 15-30 criteria.

Sustainable Destinations Top 100 International Jury

The procedure and evaluation is supervised and supported by:
Albert Salman, the Netherlands. Green Destinations
Anne-Kathrin Zschiegner, Switzerland. The Long Run
Geoff Bolan, USA. CEO, Sustainable Travel International (STI)
Glenn Jampol, Costa Rica. President, Global Ecotourism Network (GEN)
Hugo de Jong, the Netherlands. QualityCoast and QualityTourism Awards
Jonathan B. Tourtellot, USA. Destination Stewardship Center
Marloes Van De Goor, President, International Institute for Animal Ethics (IIAE)
Masaru Takayama, Japan. President, Asian Ecotourism Network (AEN)
Naut Kusters, ECEAT – Travelife for Tour Operators and Travel Agents
Peter Prokosch, Norway. Linking Tourism & Conservation (LT&C)
Valere Tjolle, UK / Italy. TravelMole’s VISION on Sustainable Tourism.

The evaluation of nominations will be supported by ca. 100 experts in the field of responsible and sustainable tourism.

The Sustainable Top 100 founders:
Albert Salman, Leiden (the Netherlands). President, Green Destinations
Valere Tjolle, Bath (UK), Romagna (Italy). TravelMole’s VISION on Sustainable Tourism

13 March 2018

Version 2.2
Priority Criteria

Numbers refer to the Green Destinations Standard. Nominations have to address at least fifteen of these thirty.

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<th>2018 Sustainable Destinations Top 100 Priority Criteria</th>
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<td>1.1 Sustainability coordinator</td>
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<td>1.3 Vision</td>
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<td>1.6 Inventory</td>
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<td>1.8 Tourism policy</td>
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<td>2.1 Nature protection</td>
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<td>2.2 Natural resource protection</td>
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<td>2.7 Animal Ethics</td>
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<td>2.8 Landscape &amp; Scenery</td>
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<td>3.2 Air pollution</td>
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<td>3.9 Waste water treatment</td>
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<td>3.10 Soft mobility</td>
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<td>3.14 Solid waste reduction</td>
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<td>3.15 Waste separation</td>
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<td>3.17 Energy consumption</td>
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<td>3.18 Reduction fossil fuel dependency</td>
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<td>Section</td>
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| 4.1     | Cultural heritage conservation  
The conservation, authenticity and aesthetic presentation of cultural resources such as sites and built heritage, typical or traditional architecture, town design, cultural sense of place, urban scenic views, and archaeological sites, is adequately organised and enforced according to internationally recognised standards. |
| 4.3     | Managing tourism impacts on culture  
Tourism related to cultural sites, built heritage, culturally important landscapes, land-use and sense of place is carefully managed to avoid negative impacts. Any impacts such as damage, disruption and degradation are adequately monitored and addressed. |
| 4.4     | Intangible heritage  
Intangible cultural heritage and local life and culture, are adequately protected and respected. |
| 4.5     | Respecting authenticity  
Tourism is respectful of the living culture and traditions, supportive to its protection and celebration, and not interfering with its practice. The practice of tourism in observing the living culture and traditions is genuine and respectful. When traditions are replicated they remain genuine and authentic. |
| 5.5     | Protection of people  
The destination takes adequate measures to protect all people legally and effectively against commercial, sexual, or any other form of exploitation and harassment. |
| 5.9     | Residents informed about sustainable tourism  
Inhabitants are regularly involved in discussions on opportunities, challenges and sustainability of tourism development. |
| 5.11    | Inhabitant satisfaction  
The satisfaction of residents with tourism development and destination management is monitored regularly, and the results are publicly reported in a timely manner. |
| 5.12    | Community Empowerment  
The destination supports the integration of community members in destination management and policy development, enabling citizens to be(come) proud ‘destination ambassadors’ in- and outside the destination. |
| 5.13    | Optimising private sector contribution  
Small- and medium-sized enterprises are supported; and measures are taken to optimise the private sector’s contribution to the local economy. |
| 5.14    | Promoting local products and services  
The inclusion of local artisans, producers and service providers in the tourism value chain according to fair trade principles is supported; local and sustainable products that are supportive to the area’s nature, culture, local identity, and local economy, are promoted. |
| 5.17    | Optimising social impacts  
The impact of visitors on the local community and on other visitors is appropriately monitored, and measures are taken to optimise their contribution to the local economy. |
| 5.18    | Real estate exploitation  
The impact of real estate development on the local community is appropriately monitored, and measures are taken to optimise their contribution to the local economy. |
| 5.20    | Health & safety prevention  
Crime, safety, and health hazards are adequately prevented and addressed. |
| 6.1     | Sustainability standards  
Internationally recognised sustainability standards consistent with the GSTC Criteria for tourism enterprises are promoted by the destination or the business sector. |
| 6.12    | Visitor behaviour at sensitive sites  
Guidelines for appropriate visitor behaviour are developed and made available, aimed to minimize adverse impacts on sensitive sites and to strengthen positive visitor behaviour. |